

**BODART & GONAY**  
**ADVICE ON HOW TO GET THE MOST OUT OF YOUR**  
**PHENIX NEO**

**BEFORE LIGHTING THE STOVE**

- 1. REMOVE THE ASHES** with the dustpan supplied, each time before lighting the fire.
  
- 2. CLEAN THE GLASS** if necessary: clean glass gets dirty less quickly!
  - If the glass is only slightly dirty, using paper and grade 00 or 000 steel wool will be sufficient.
  - Otherwise use a specific product (BG Clean).
  
- 3. COMBUSTION AIR INLET FULLY OPEN:**  
Turn the thermostat to the right.
  
- 4. SELECT FAN OPERATION (IF AVAILABLE)**
  - Select the desired air-flow rate by turning the speed control knob.
  - 0 for natural convection (if the Phénix Neo is equipped with 4 hot-air outlets).

**LIGHTING THE STOVE**

- 5. LIGHTING THE FIRE**
  - Ensure you have sufficient kindling and a few small logs.
  - Spread the kindling and logs across the whole width of the Phénix Neo.
  
- 6. CLOSE THE STOVE DOOR**
  - If the fire is slow to light, leave the door slightly ajar (a few centimetres).
  - After 5 minutes, close the door fully.

**PLEASE NOTE: ALWAYS ENSURE THE STOVE DOOR IS COMPLETELY CLOSED af IN ORDER TO PREVENT EXCESS COMBUSTION AIR: THIS CAN RESULT IN A SIGNIFICANT RISK OF OVERHEATING AND DAMAGE TO THE PHENIX NEO**

**7. HEATING UP THE PHÉNIX NEO**

Leave the thermostat at maximum for 30 minutes, with the door closed, to obtain, as quickly as possible, a high combustion temperature and a good draught.

**FIRE CONTROL**

**8. TEMPERATURE ADJUSTMENT**

After the first half-hour, using the thermostat control, you can set the heat output you want.

Unless there is a strong draught, you are advised not to turn down the thermostat fully, to ensure the fire is burning sufficiently well to maintain good combustion.

Once the fire has been burning for this first half-hour, the Phénix Neo can be used with the glass raised so you can enjoy a real open fire.

**9. RELOADING THE STOVE**

- Don't put more wood on the fire until most of the the previous load has been burned down, to prevent overloading your stove.
- Spread the new logs across the whole width of the Phénix Neo.

#### 10. CHOICE OF FUEL

Only dry wood allows for good combustion. Ideally, the moisture content of the wood should not exceed 15%.

The advantages are: clean glass, a clean chimney flue, significant heat, and not much ash to remove.

You can use firewood or compressed wood logs.

#### 11. QUANTITY OF FUEL

Always use your Phénix Neo with care: frequent overheating and the use of the wrong kind of fuel will reduce the life of the woodstove.

**BLACKENING ON THE INSIDE OF THE STOVE IS ALWAYS A SIGN OF POOR COMBUSTION**

#### COMBUSTION MAINTENANCE

- Get your chimney swept once a year (at least, depending on what wood you use).
- Have your Phénix Néo services once a year: the joints should be checked, the chains greased, and the air ducts cleaned.